

PRESS RELEASE

For Immediate Release

INDUSTRY LEADERS AND INDIVIDUALS HONOURED BY SINGAPORE'S SCHOOL OF HOSPITALITY

SHATEC celebrates illustrious achievements and contributions of 10 alumni and industry mentors at 33rd Graduation

Singapore, 7 December 2018 – As part of the year-long celebration of service excellence in SHATEC's 35th year of establishment, the school presented the inaugural SHATEC Industry Excellence (SHINE) Awards at its 33rd Graduation Ceremony, held at the University Cultural Centre

The SHINE Awards celebrate recipients who have made significant contributions towards the school and industry with impactful outcomes, particularly in the areas of learning and talent development.

Ms Margaret Heng, Executive Director of Singapore Hotel Association (SHA) and Chief Executive of SHATEC congratulated the recipients for successfully creating an indelible impact on the Singapore hospitality scene and inspiring the industry likewise.

“In an ever evolving industry that demands constant excellence from its workforce, our outstanding alumni award recipients have not only proven themselves at the top of their league but also upped the ante year on year with their achievements. This spirit for excellence is a cornerstone of SHATEC's hospitality education, which is why we also work with the best professionals of this industry to mentor and imbue our trainees with the right career values. The Industry Mentor Award is a special recognition to the dedicated career coaches who are equally committed to our cause of talent development.” she said.

2018 SHATEC Industry Excellence (SHINE) Awards Recipients

The top honour of the SHINE Awards belonged to the Lifetime Achievement category, where hospitality veteran, Mr Albert Teo, received the award for his exceptional role in shaping Singapore’s hotel landscape, as well as for playing a key role in terms of contribution to SHATEC’s mission to nurture the future generation of hospitality talents.

“I am indeed honoured to receive this award from SHATEC! Nurturing the future generation of hospitality talents has always been my passion and I am proud to be able to work with SHATEC to bring out the best in young aspiring hoteliers,” said Mr Teo, Chairman of the Board and Chief Executive Officer, Amara Holdings, who is also the President of Singapore Hotel Association.

Special recognitions also went to a star-studded line up of well-known personalities from across Singapore’s hotel, F&B and tourism sectors, all of whom either formed part of the SHATEC alumni rank or its mentorship panel.

In its inaugural year, the SHINE Awards received good responses in terms of nominations for the Outstanding Alumni and Industry Mentor Awards. All nominations were evaluated by a panel of judges comprising SHATEC Management and industry leaders.

Please refer to [Annex A](#) for the full list of award recipients.

For media enquiries, please contact:

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About SHATEC

SHATEC was set up in 1983 by the Singapore Hotel Association to equip Singapore's hospitality industry with a skilled workforce. Since then, SHATEC has distinguished itself as arguably Singapore's most recognised hospitality school with many of its 30,000 strong alumni from more than 20 countries helming key positions in the hospitality and tourism industry.

It is a strong advocate of creative teaching methods. Lessons and programmes at SHATEC are further enhanced by exposing pupils to experiential learning experiences that are as close to a working environment as possible. Students also reap the benefit of interacting with local and international instructors and guest speakers who eagerly share a wealth of knowledge in their respective fields and impart important people-to-people skills gleaned from experience.

Besides nurturing young minds and talents, SHATEC is also a key player in preparing career switchers and mature workers to join the hospitality industry. As the industry school, it also offers a myriad of programmes and workshops to up-skill practitioners in the hospitality industry.

About SHINE Awards 2018

The **SHATEC Industry Excellence (SHINE)** Awards celebrates the achievements of individuals who have made significant contributions towards the school and industry with impactful outcomes, particularly in the areas of learning and talent development.

The SHINE Awards comprises three categories of recognition:

- Outstanding Alumni Award
- Industry Mentor Award
- Lifetime Achievement Award

Outstanding Alumni Award

The SHATEC Outstanding Alumni Award recognises and celebrates the achievements of SHATEC graduates, both professionally and personally. It recognises their outstanding contributions to their profession, community and the advancement of the industry.

To be an eligible nominee, he/she must have first graduated from SHATEC at least five (5) years prior to the year of nomination. The individual should have demonstrated significant and influential achievements in the years after graduation both in the industry and communities beyond.

Industry Mentor Award

The SHATEC Industry Mentor Award recognises and honours outstanding mentors who have actively participated in the Industry Mentorship Programme @ SHATEC, which started in July 2015.

The Industry Mentorship Programme @ SHATEC is specially curated for SHATEC students to have access to business practitioners in the hospitality industry and to receive expert advice and guidance from these practitioners. Its main focus is on career mentoring, a well-recognised strategy for helping students link with industry and preparing them for work and life after graduation.

The award acknowledges the time and dedication the mentor has put in to create a successful mentor-mentee relationship and make an invaluable contribution towards developing new talents for the industry.

To be an eligible nominee, the mentor should have completed at least three (3) successful cycles of the Industry Mentorship Programme @ SHATEC.

Lifetime Achievement Award

The SHATEC Lifetime Achievement Award gives recognition to a distinguished individual who has been singled out for being a visionary leader and for playing a key role in the development of talents and leaders for the hospitality and tourism industry

The recipient of this award is an individual who has been identified for making an enduring and profound difference to the hospitality industry, community and the careers and/or lives of others as well as played a key role in terms of contribution to SHATEC's mission to nurture the future generation of hospitality talents.

He/She constantly strives toward the highest levels of personal and professional accomplishment, excelling in his/her chosen fields, devoting time and energy to his/her community in meaningful ways. He/She is also an exemplary role model who forges paths of leadership in hospitality for others to follow.

SHINE AWARDS 2018 RECIPIENTS

Lifetime Achievement Award



Mr. Albert Teo

*Chairman of the Board and
Chief Executive Officer, Amara Holdings
President, Singapore Hotel Association*

"I am indeed honoured to receive this award from SHATEC! Nurturing the future generation of hospitality talents has always been my passion and I am proud to be able to work with SHATEC to bring out the best in young aspiring hoteliers."

Outstanding Alumni Awards

(Hospitality)



Mr. Arthur Kiong
Chief Executive Officer
Far East Hospitality Management

"I am deeply humbled to be conferred this award. My training at SHATEC has given me a valuable foundation on which I have built my 30-year career in the hospitality industry both locally and internationally. For that, I will always be grateful to SHATEC.

Singapore's tourism industry has been thriving, and the hospitality sector is continuously transforming to meet the ever-evolving needs of today's travellers. However, labour shortage remains a challenge for the industry. To that, I am encouraged by SHATEC's continuous drive to raise productivity levels, and efforts to groom our next generation of hospitality leaders."

Outstanding Alumni Awards

(Culinary)



Chef Edmund Toh
Vice-President Culinary, SF Group Limited
Certified Master Chef
President, Singapore Chefs Association

"I've been a chef all my life and still learning how to be a good chef. I always remind young people to actively seek good mentorship, learn with humility and passion. There is always something new to learn and new horizons to discover."

Outstanding Alumni Awards

(Tourism)



Mr. Nicholas Lim
Managing Director, Asia
The Travel Corporation Asia

“I was 12 when I started work as a hotel bellboy – one thing led to another, and today, I am in the industry after all these years. What the school [SHATEC] did was to give me a foundation to build on to what I am today, to what I have achieved with my team.

I am a big believer in [SHATEC’s] curriculum and their output, as well as the quality of SHATEC students. They will need to leverage on what they’ve learnt and shine, and demonstrate to the world they can do a very good job.”

Outstanding Alumni Awards

(Pastry)



Chef Pang Kok Keong
Chef Owner
Sugar Daddy Group

"I'm thankful to be recognised for this award and I hope that it will inspire the younger professionals in pursuing their passion in their respective field."

Industry Mentor Awards

(Culinary & Pastry)



Chef Derrick Ang

*Deputy General Manager (Business Development / Culinary)
Aston Food & Beverage Specialities*

“Being able to mentor the next generation of chefs is definitely most rewarding to me. Other than helping them shape their career goals and providing guidance on how to achieve them, I think more importantly is being able to be a part of their journey to success. Seeing them grow and develop into good chefs, retaining their passion and not losing sight of where we all started from is what I hope to impart to all my mentees. While an award is definitely not something in my mind when I started out mentoring, I am most humbled to be awarded the SHINE Award.”

Industry Mentor Awards

(Culinary & Pastry)



Chef Winnie Goh
Executive Pastry Chef
Mandarin Orchard Singapore

“Working in this trade [as a pastry chef] is not a bed of roses. It requires hard work, patience. The very important thing is, you must love what you do, and do what you learn.”

Industry Mentor Awards

(Food and Beverage)



Mr. Steven Laine
Resident Manager
Pan Pacific Singapore

“It is truly an honour to receive the SHINE Award 2018 for Industry Mentor for Food & Beverage. Contributing to the learning and development of new talents for the industry is a highly rewarding experience for me as I have benefited from much positive mentoring in my own career. I am encouraged by this award to continue what I love doing – moulding future leaders within the hospitality industry.”

Industry Mentor Awards

(Hotel Operations)



Mr. Darren Ware
General Manager
Carlton City Hotel Singapore

“I am truly honoured to be nominated and presented with the Industry Mentor (Hotel Operations) award by SHATEC. As a General Manager, I believe that my accomplishments are determined by the people around me. My rule of thumb is simple – always set people up for success by ensuring that they receive the necessary training and guidance. Naturally, this translates into their respective achievements and subsequently delivering success on a larger scale.”

During the early stage of my career, I was blessed with the right opportunities to grow and was surrounded by great people whom have patiently guided me. I hope to continue leading a fulfilling one by doing the same for my younger staff members and helping to raise the next generation of leaders in the hotel industry. Mentorship is never a one-way communication. I have had the opportunity to work with a great number of fine, young individuals whom I am thankful towards for the many fruitful exchange of ideas and productive interactions. With that, I look forward to continue in leading my team members and inspiring them to be the best they can be, in whatever role I am in.”

SHATEC

THE INTERNATIONAL HOTEL & TOURISM SCHOOL
(SINGAPORE)

Industry Mentor Awards

(Sales Distribution and Marketing)



Ms. Cheryl Ong
Area Director of Marketing
Shangri-La Hotel, Singapore

“I am delighted and honoured to be a recipient of the SHINE Awards. I have enjoyed working closely with my mentees and feel privileged to be accepted by them in being part of their development. It is rewarding to be able to support them by providing exposure to broaden their horizons and develop their careers.”

Industry Mentor Awards

(Tourism)



Ms. Bibiana Lau
Senior Director, Sales
Suntec Singapore Convention & Exhibition Centre

[Ms. Bibiana Lau is overseas presently and is unavailable to provide us a quote as the award recipient.]

HIGHLIGHTS OF SHATEC GRADUATION 2018: THE INAUGURAL SHINE AWARDS PRESENTATION



Chef Winnie Goh receives her Industry Mentor Award for the Pastry panel from Guest-of-Honour, Mr Heng Chee How, Senior Minister of State for Defence and Deputy Secretary-General, NTUC; and Mrs Diana Ee-Tan, Co-Chairperson of the Industry Mentorship Programme @ SHATEC.

SHATEC

THE INTERNATIONAL HOTEL & TOURISM SCHOOL
(SINGAPORE)



Mr Darren Ware, General Manager, Carlton City Hotel Singapore was awarded as an invaluable industry mentor for Hotel Operations.



Mr Albert Teo, our inaugural recipient for the Lifetime Achievement Award!