

**New Zealand born Australian, Liz Lycette has over 40 years of international hospitality experience, across 30 countries working and consulting at senior levels in hotels and major events, including 5 Olympic Games.**

**Liz's latest role over the last 7 years was as Cluster Director of Services at JW Marriott Macau and the Ritz-Carlton, Macau. She was involved in those 2 Hotel openings with over 1,250 rooms and 340 staff.**

**As Owner and Director of Lycette and Associates, Housekeeping Management Consultants, Liz has conducted over 300 audits and Housekeeping operational reviews globally. She has trained 550 Housekeeping Managers worldwide with training programmes developed and delivered by herself.**

**Her latest workshops in Edinburgh, London and Dubai in May/June 2023 were attended by over 45 participants from all areas of hospitality including, country estates, 5-star city hotel operations and the global cruise industry.**



**Ms. Elizabeth Lycette**

**Owner and Director of  
Lycette and Associates**